



Automotive Lighting Systems
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To Whom It May Concern:

My name is Paul J Beggs, Maintenance & Facility Manager for Valeo Sylvania in Seymour Indiana. Valeo Sylvania is a Tier I automotive parts supplier with a full range of customers ranging from Toyota, Nissan, GM, Ford, Chrysler as well as others. Our Seymour Indiana production facility is 495,000 square feet of production space employing just over 480 hourly employees on three shifts.

Valeo Sylvania has been partnered with ACT for the past year. Within that time ACT has provided professional and responsive services that go above other service providers. Prior to ACT coming on board, Valeo Sylvania had used other single source repair services. The quality of service and professionalism provided by ACT far exceeds that of any of their competition. Valeo Sylvania is not unique within the manufacturing community with regards to procedures and policies. Yet Valeo Sylvania is unique due to the sheer number of specialized equipment we are required to maintain and repair. Much of our equipment is built product specific with little standardization. To date ACT has met this challenge head on with sound repair practices and task focus. Within the past year Valeo Sylvania has seen only 10 warranty claims out of 429 repairs. This number alone speaks volume to the type of service that has been provided. Warranty claims and repairs alike have all been handled with a "get it right the first time" mindset. Valeo Sylvania continues to benefit from the strong relationship ACT has been able to foster. I confidently speak as a professional reference for Automation Control Technology and recommend them as a 1st class repair contractor for any manufacturing or production company.

If I may provide you with any further information, please feel free to contact me.

Sincerely

Paul J Beggs

Paul J Beggs
Maintenance & Facility Manager
Valeo Sylvania
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